



Service Across the Board

From Concept to Completion and Beyond

Solutions for a World under Pressure

HAWE
HYDRAULIK



HAWE Service Solutions

Put Your Hydraulics into the Right Hands

HAWE's hydraulic solutions move machines and equipment in well over 70 different industries including oil and gas, machine tools, construction and forestry equipment. Our customers' desire for cost-efficient and flexible solutions are the basis for our developments. Helping people maintain sustainability plays a key role in our operations, particularly during the production and deployment of our products.

We understand the worth of the machinery you build, that's why we add value to each purchase through our services. Our team sets objectives to safeguard smooth and seamless operation of your hydraulic systems while minimizing downtimes. To accomplish this we put great emphasis on providing rapid availability of spare parts and components.

Service technicians with experience in your industry deliver fast and straightforward support while providing extensive hydraulic competencies. Our experts save you and your customers time and money, allowing you to focus on your core business.

Our team is available as one central contact for the entire range of HAWE services.



Do you need technical support, have questions about our warranty or service procedures?

Contact Us

Toll Free: (844) HAWE-Now
(844) 429-3669

Email: service@haweusa.com



HAWE Service Center

Whatever We Build We Service

Our service centers oversee the maintenance, recondition and repair of individual components as well as entire hydraulic systems made up of pumps, valves, sensors and electronic controls. Throughout the repair process HAWE Service Solutions provides competent, honest and professional support. Our services include troubleshooting, repairing power packs, exchanging wearing parts as well as oil analyses and refitting. We even service, convert and reprogram HAWE electronic devices.

After installing your unit we follow-up with after-sales support, including product training and field services, all of which are conducted by our team of professional hydraulic technicians.



Preventive Maintenance

Every mechanical movement is subject to wear and tear therefore, hydraulic systems and components need regular maintenance and reconditioning to reap their full performance potential. When maintenance schedules are utilized correctly HAWE components often outlive the application itself. The longevity of our products allow the service team to make small retrofits so our components can be deployed in new machines. These refits and conversions facilitate the technical advances necessary to perform at optimal levels.

Customers receive personal cost estimations for every individual repair. Before the service is conducted, we provide in-depth analysis, schematic images and an itemized list of repair expenses. We use top-quality components for all our repairs and complete the process with a function test at one of our state-of-the-art work stations. Final test results come complete with documentation from the test bench and a 12 month warranty for the work undertaken on the machines. At all phases, HAWE Hydraulik follows through with quick responses from concept to completion and beyond.

Customer Testimonial

Mario Garcia, Vice President at CGP Manufacturing

"We utilize HAWE's services to maintain our hydraulic presses at our forging facility. Our presses range from 75 to 650 tons. The HAWE team uses their core exchange program to advise us on what products to buy; they make recommendations that keep down times to a minimum on non-HAWE components."



Capabilities

Fast and Technical Support

Our competencies include consultation, design, turn-key delivery, start-up operations and on-going customer support. Our engineering team is familiar with many aspects of oilfield, mobile and industrial hydraulic applications and is able to assist you with your fluid power needs. We support all HAWE Hydraulik and electronic components and will even provide support for non-HAWE systems.



System Support

- Redesign & Retrofit
- On-site Troubleshooting, Repair & Maintenance
- Data Acquisition
- Advanced Leak Detection Methods
- Installation & Commissioning
- Oil Conditioning & Filtration, Filter Exchange
- Oil Analysis Program
- System Flushing

Component Support

- Service & Repair
- Rebuild & Core-Exchange Program
- Oil Analysis Program
- Critical Wear Part Stocking Agreements

Customized Services

- Application & Systems Engineering
- General Hydraulic Training
- Specific Systems / Customized Training
- HAWE Tool Suite / Parts Breakdown

Our Core Exchange Program

HAWE utilizes a core exchange program to switch out other manufacturers components and replace them with more durable HAWE parts. This process is a means for customers to create greater efficiency while minimizing down times in scheduled service and repair jobs.



Customer Testimonial

Dan Pierson, Vice President at Global Diving and Salvage, Inc.

“The people and support at HAWE Hydraulik are second to none, we operate 24/7 with a variety of hydraulic systems on our projects. Brady Dugas and his team are very responsive and have been instrumental in keeping us going no matter the issue.”



Mobile Services

Have a Technician Visit Your Site

When you need on-site assistance, HAWE's service center provides support over the product's entire life cycle: from start-up and training, through maintenance, all the way to inspections and optimizations. In time-critical situations our customer service is available to promptly assist you with your hydraulic needs.

Our service colleagues provide extensive know-how and expertise for complete hydraulic systems in the most diverse applications. These include for example, building automation equipment and hydraulics inclusive of offshore certifications. Furthermore, our service colleagues provide all the necessary technical equipment to get the job done in a timely manner.

Using your requirements, our experts can develop customized and economical solutions so simple repairs, maintenance and full error analysis reports can be conducted directly on-site.



Training

Stay Current on Fluid Power Technologies

Alongside our in-house and mobile services we also offer comprehensive product training by practical experts for practical experts. Our training sessions provide immeasurable benefits. By participating in our hands-on training programs you will gain insider knowledge into HAWE's latest fluid power innovations while networking with other industry professionals.



Our training sessions are specialized to meet the attendees needs and cover key product lines such as the PSL, Axial Piston Pumps and CAN Electronic Components and Software. We have the ability to host sessions in-house at one of our facilities, online through webinar conferences or on-site at a customer's location.

Attendees continue to request training sessions year after year. The knowledge and relationships acquired during these events are second to none. To learn how you can participate in the next HAWE Hydraulik training session please contact your local sales representative.

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